



Quality Policy




WEG Australia Pty Ltd is committed to providing and satisfying the requirements of our customers through the continual improvement of our products, services, and operating systems.

Our Commitment




WEG Australia, its Senior Management, and employees are committed to maintaining processes and systems appropriate to our operation that enable us to:

- Consistently supply products and services that exceed our customers' needs and expectations in a timely, efficient, and cost-effective manner;
- Conform to relevant specifications, statutory and regulatory requirements, and contractual obligations; and
- Maintain a workplace and environment where the continual improvement in people, systems, products, and services is valued and embraced.




WEG Australia manages, maintains and strives for the continual improvement of our Quality Management System that has been designed, developed, and implemented in accordance with ISO 9001:2015 – Quality Management Systems - Requirements with guidance for use.

As a company that values integrity and trust, WEG Australia is committed to continuing to build long-lasting relationships with our customers. In doing so, WEG Australia's primary aim is to provide our customers with:


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- An assurance that our products and services are of the highest standard of quality and designed to meet their individual needs;
 - Support to make informed and well considered choices;
 - Education and guidance on how to use our products and services; and
 - Channels for support and after-sales care.

Our Strategies



WEG Australia Management defines quality expectations in business planning and through the following key strategies:

- Acknowledging and truly valuing the feedback received from our customers and employees as a key learning opportunity and contribution to the growth and continual improvement of our business;
- The establishment of specific and measurable objectives and targets aimed at enhancing our performance and achieving the expectations of our interested parties;
- Creating a culture in which the customer is front of mind and part of our everyday business activities and operations;
- Aligning our behaviour to our core values with an emphasis on teamwork and recognition for innovation and initiative;
- Valuing the ongoing development and competency of our people, supporting and implementing better ways of doing work; and
- Providing the mechanisms for regular performance monitoring and measurement and the periodic management review of quality results.



This Quality Policy is supported by our Quality Management System (QMS) framework and is reviewed annually for continued adequacy and suitability.



Richard Walker
Managing Director | WEG Australia Pty Ltd

Date of Issue: 01/12/2024
Next Review Date: 01/12/2025

Driving efficiency and sustainability

