



WARRANTY NOTICE

WEG Equipamentos Elétricos S/A, Transmission and Distribution Unit, warrants its products against defects in workmanship or materials for a period of twelve (12) months, counting from the date of invoice issued either by the factory or distributor/dealer, limited to eighteen (18) months from the date of manufacture, whichever occurs first. The paragraph above covers the legal warranty periods, which are not cumulative. Should a different warranty period be negotiated in the technical-commercial proposal or in the purchase order, such agreement will prevail. The warranty periods described above are independent of both product installation date and power up date.

If any malfunction is detected during the product's normal operation, the **CUSTOMER** must immediately notify **WEG** in writing and make the product available to **WEG** itself for as long as necessary to investigate and determine the cause of the malfunction, validate the warranty coverage, and repair the product. Any activity involving the opening* of the product* must be executed only by qualified personnel, only **WEG's** personnel while in warranty period, and later, the hiring of **WEG's** personnel is highly recommended. Failing to comply with these instructions will immediately void the warranty coverage for any other complaint.

Damage noticeably resulting from transportation must be registered in writing on the commercial invoice/packing list/BL immediately upon delivery or formally reported to **WEG** up to 10 days after receiving the product*.

The **CUSTOMER** will only be entitled to the warranty if they fulfill **WEG's** technical requirements, especially those brought into documents such as the Installation and Maintenance Manual and applicable standards/regulations of installation, operation, maintenance and storage in force in each country.

The warranty does not cover malfunctions resulting from incorrect or negligent use, wrong operational practices and/or wrong installation, lack of regular preventive maintenance, as well as malfunctions resulting from external forces or equipment and components not supplied by **WEG**. Damage resulting from unofficial transportation from the formal delivery location is not covered by the warranty if such transportation happens without **WEG's** consent. The warranty will be immediately voided if the **CUSTOMER** deliberately opens up the product, performs repairs and/or modifications on the product* without **WEG's** consent in writing.

This warranty does not cover equipment, components, parts and materials whose lifespan is usually shorter than the warranty period. It also does not cover malfunctions and/or problems resulting from force majeure or others causes not imputable to **WEG**, such as, but not limited to: incorrect or incomplete data supplied by the **CUSTOMER**, transportation, storage, handling, installation, operation and maintenance not complying with the instructions provided, accidents, deficiencies in civil works, usage in applications and/or environments for which the product was not designed to without **WEG's** consent, as well as equipment and/or components not included in **WEG's** scope.

The warranty does not include the services of disassembly at the **CUSTOMER's** premises, removal, loading, transportation costs and the expenses related to transportation of personnel, rental of equipment, lodging and meals for the Technical Assistance team when requested by the **CUSTOMER**. The services covered by this warranty will be provided at **WEG's** manufacturing plants or at an Authorized Service Center. Under no circumstances will warranty services extend the warranty period of the product* or the repaired/replaced parts. **WEG's** civil liability is limited to the product supplied; **WEG** is not liable for indirect or consequential damages, such as profit/revenue losses and alike which may result from the agreement signed between the parties.



DANGER

The product covered by this warranty notice offers risks to the safety and health of individuals directly or indirectly involved in its operation during its lifespan from the moment of delivery until disposal. Considering the imminent risks, both electrical and those related to the exposure to contaminant and / or chemical agents applied in its construction (such as mineral oil, toxic and asphyxiating gases), any activity involving the opening of the product must be done exclusively by trained professionals. The product's legal holder will account for civil and / or criminal consequences of their acts and omissions if they deliberately expose the environment and / or individuals who do not meet the qualifications established in international safety and accident prevention regulations to the risks associated with this product. Therefore, only **WEG** Personnel must do any activity involving the opening of the product during the warranty period and, later, the hiring of **WEG** Personnel is highly recommendable.

Notes:

¹ When the product is transported with an impact recorder device, it must be removed and sent to **WEG** up to 5 days after delivery. The warranty will only be validated after an analysis of its content.

² After commissioning the equipment up according the procedures describes in the installation guide. The test results on site should be archived for the minimum period of the product contractual warranty because these test reports can be requested by **WEG** for warranty service validation.

Opening: the removing of covers of any kind from the body of oil-filled products that exposes its internal assembly. The removing and/or replacing components of any kind from Disconnecting Switches or Control Panels.

* **Products:** Oil Transformers, Dry Type Transformers and Disconnecting Switches.

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