

## ELEMENTS OF THE WEG QUALITY MANAGEMENT SYSTEM

WEG applies a certified quality management system based on regulatory requirements and requirements from our customers. Some elements of the WEG QMS include:

### **Independent External Verification of the Quality Management System:**

- External audits of WEG's Quality Management System are conducted by independent certification bodies, ensuring compliance with global quality standards;
- WEG holds internationally recognized certifications.

### **Internal Audits of the Quality Management System:**

- WEG conducts internal management system audits to assess compliance with regulatory requirements and the application of policies and guidelines, identifying opportunities for improvement;
- Internal audits are carried out by qualified professionals trained in the criteria established by WEG.

### **Prevention of Non-Quality:**

- The company implements preventive quality controls, ensuring that process deviations are identified internally before reaching the customer, thus avoiding non-quality;
- Based on the risk analysis of not achieving the expected results of its processes, WEG plans checks, inspections, and validations to prevent these risks from materializing;
- WEG uses a self-control system combined with quality inspections on its production lines to monitor the quality of process outcomes.

### **Training of Internal Stakeholders:**

- WEG promotes continuous training at all hierarchical levels to improve the ability to anticipate problems or uncertainties in its processes;
- WEG provides training platforms with over 120 courses accessible to all employees, in addition to offering training in specific methodologies focused on problem prevention and resolution. These methodologies include tools from the WEG Management System (WMS), certification levels in the Six Sigma Methodology (Yellow, Green, Black, and Master Black Belt), and Design for Six Sigma, focusing on stakeholder development and continuous improvement of processes and products;
- WEG establishes training paths that promote skill development for employees in their roles;
- Continuous training ensures that everyone understands their roles and responsibilities within the quality management system.

### **Mechanisms for Communication with External Stakeholders:**

- WEG maintains formal communication channels with customers and partners through our website (WENDI Assistant for Brazil and contact form for other countries) for registering and handling complaints about defective products;
  - WEG units have trained teams to provide technical assistance aimed at clarifying doubts or analyzing complaints;
- These inputs are used in our quality management system and allow us to continuously improve our processes.



### **Continuous Process Improvement:**

- The WEG Management System (WMS) is a management system that drives the use of methodologies for continuous improvement of its processes and products;
- All current programs and tools are reviewed and updated based on the structure of the Continuous Improvement Management System, which aims to enhance safety, quality, productivity, asset maintenance, and internal/external logistics through a structured set of methods and tools;
- WEG maintains a robust Six Sigma program as a foundation for the systematic improvement of its processes and products, operating with compliance and reliability. Its approach focuses on customer satisfaction, defect reduction, increased efficiency, and the pursuit of Competitiveness, Quality, Sustainability, and Technology.